

FAQ – Frequently Asked Questions

[How to change Security Question?](#)
[How to view Address and Phone Number?](#)
[How to update Address and Phone Number?](#)
[How to add Address and Phone Number?](#)
[How to remove Address and Phone Number?](#)
[How to view E-Mail address?](#)
[How to update E-Mail address?](#)
[How to add E-Mail address?](#)
[How to remove E-Mail address?](#)
[How to change preferred E-Mail address?](#)
[How to publish/hide personal information in the Directory Profile?](#)
[How to view Emergency contact?](#)
[How to update Emergency contact?](#)
[How to add Emergency contact?](#)
[How to remove Emergency contact?](#)
[How to update Marital status?](#)
[How to change PIN?](#)
[How to reset PIN in case you don't remember it?](#)
[How to view Holds?](#)
[How to view financial aid status?](#)
[How to view financial aid holds?](#)
[How to view financial aid eligibility requirements?](#)
[How to view financial aid award summary?](#)
[How to view financial aid award by year?](#)
[How to accept financial aid award?](#)
[How to view award history?](#)
[How to view loan application history?](#)
[How to retrieve financial aid forms?](#)
[How to retrieve Federal Aid or renewal application?](#)
[How to view SallieMae loan information?](#)
[How to access SallieMae OpenNet?](#)
[How to access SallieMae manage your loans option?](#)
[How to access Residency and Relocation Loan information?](#)
[How to access the National Student Loan Data System?](#)
[How to access the Department of Education?](#)
[How to access general Financial aid information?](#)
[How to view Government services?](#)
[How to access Scholarship search tools?](#)
[How to view Account balance?](#)
[How to view Account detail by term?](#)
[How to view Bursar holds?](#)
[How to retrieve the Health Insurance waiver?](#)
[How to get information on Student Resources Health Insurance Plan?](#)
[How to get information on Enrollment form for Dependents?](#)

[How to retrieve the Health Insurance claim form?](#)
[How to retrieve the Assist America Medical Evacuation Information?](#)
[How to get information on Affiliate Health Insurance Provider?](#)
[How to retrieve the Refund check stop payment request?](#)
[How to view Clinical rotation details?](#)
[How to access Basic Science Leave of Absence Form?](#)
[How to access Basic Science Leave of Absence form?](#)
[How to access Clinical Leave of Absence Form?](#)
[How to access Reinstatement Application form?](#)
[How to access Letter of Enrollment Request form?](#)
[How to access Graduation Memo and Application form?](#)
[How to access Registrar's Exit Interview form?](#)
[How to access Registrar's timeline for third and fourth year students?](#)
[How to access Transcript Request form?](#)
[How to access Withdrawal Form?](#)
[How to access Late Arrival Registration Petition?](#)
[How to access Name Change Form?](#)
[How to access Notification of Scheduled USMLE Sitting date form?](#)
[How to access School of Medicine Academic Catalog 2006 – 2007?](#)
[How to access School of Medicine Student Handbook 2006 – 2007?](#)
[How to access Advanced Introduction to Clinical Medicine Orientation Memo – May 2007?](#)
[How to access Letter of Intent?](#)
[How to access Letter of Enrollment form?](#)
[How to access Detailed Graduation Instructions?](#)
[How to access Registrar Exit Interview?](#)
[How to access Veterinary Timeline Guide?](#)
[How to access Education Commission for Foreign Medical Graduates form?](#)
[How to access American Veterinary Medical Association form?](#)
[How to access Test of English as a Foreign Language form?](#)
[How to access International English Language Testing System form?](#)
[How to access Council for Adult & Experimental Learning](#)
[How to access National Board of Veterinary Medical Examiners form?](#)
[How to access American Association of Veterinary State Boards form?](#)
[How to access Affiliated Clinical Training Sites information?](#)
[How to contact Ross University Student Service Center?](#)
[How to access Assist America Medical Evacuation Information?](#)

I. Personal Information

1.0 Change Security Question:

1. Click the *Personal Information* tab at the top of the page
2. Click on the *Change Security Question* option
3. Enter the new question and the new answer in the corresponding fields
4. Click the *Submit* button to complete the process

2.0 View Addresses and Phones

1. Click on the *Personal Information* tab at the top of the page
2. Click on the *View Addresses and Phones* option

3.0 Update address and/or phone number

1. Click on the *Personal Information* tab at the top of the page
2. Click on the *Update Addresses and Phones* option
3. Click on the hyperlink next to the address or phone number you wish to update
4. Make the desired changes to the address and/or phone number
5. Click the *Submit* button to complete the process

3.1 Insert address and/or phone number

1. Click on the *Personal Information* tab at the top of the page
2. Click on the *Update Addresses and Phones* option
3. Click the *Type of Address to Insert* pull-down menu to select the desired address type and click the *Submit* button
4. Enter address and/or phone number information
5. Click the *Submit* button to complete the process

3.2 Delete address and phone number

1. Click on the *Personal Information* tab at the top of the page
2. Click on the *Update Addresses and Phones* option
3. Click on the hyperlink next to the address or phone you wish to update
4. Enter a check in the *Delete this Address* checkbox by clicking it
5. Click the *Submit* button to complete the process

4.0 View E-mail Address

1. Click on the *Personal Information* tab at the top of the page
2. Then click on the *View E-mail Addresses* option

5.0 Update E-mail Address

1. Click on the *Personal Information* tab at the top of the page
2. Click on the *Update E-mail Addresses* option
3. Click on the hyperlink next to the E-mail you wish to update

4. Make the desired changes to the E-mail address
5. Click the *Submit* button to complete the process

5.1 Insert E-mail Address

1. Click on the *Personal Information* tab at the top of the page
2. Click on the *Update E-mail Addresses* option
3. Select *Type of E-mail to Insert* pull-down menu and select desired E-mail type and click the *Submit* button
4. Enter the E-mail address
5. Click the *Submit* button to complete the process

5.2 Delete E-mail Address

1. Click on the *Personal Information* tab at the top of the page
2. Then click on the *Update E-mail Addresses* option
3. Next, click on the hyperlink next to the E-mail you wish to delete
4. Finally, check the *Delete this Address* checkbox
5. Click the *Submit* button to complete the process

5.3 Change Preferred E-mail Address

1. Click on the *Personal Information* tab at the top of the page
2. Click on the *Update E-mail Addresses* option
3. Click on the hyperlink next to the E-mail you wish to assign preferred status
4. Enter a check in the *Make this your Preferred address* checkbox by clicking on it
5. Click the *Submit* button to complete the process

6.0 Directory Profile

6.1 Publish /Hide Personal Information

1. Click on the *Personal Information* tab at the top of the page
2. Click on the *Directory Profile* option
 - *Directory Item* column contains the names of personal information items available to the Directory listing
 - *Current Listing* column contains the values for each corresponding item
 - *Display in Directory* column contains checkboxes specifying whether or not each information item is available as part of a directory listing
3. Should you decide to hide an information item, enter a check in a checkbox by clicking on it in order to hide the corresponding information item

7.0 View Emergency Contacts

1. Click on the *Personal Information* tab at the top of the page

2. Click on the *View Emergency Contacts* option

7.1 Update Emergency Contact

1. Click on the *Personal Information* tab at the top of the page
2. Click on the *Update Emergency Contacts* option
3. Click on the hyperlink next to contact you wish to update
4. Enter changes to contact information
5. Click the *Submit* button to complete the process

7.2 Insert Emergency Contact

1. Click on the *Personal Information* tab at the top of the page
2. Click on the *Update Emergency Contacts* option
3. Click the *New Contact* hyperlink
4. Enter E-mail address
5. Click the *Submit* button to complete the process

7.3 Delete Emergency Contact

1. Click on the *Personal Information* tab at the top of the page
2. Click on the *Update Emergency Contacts* option
3. Click on the hyperlink next to the contact you wish to delete
4. Check the *Remove Contact* checkbox
5. Click the *Submit changes* button to complete the process

8.0 Update Marital Status

1. Click on the *Personal Information* tab at the top of the page
2. Click on the *Update Marital Status* option
3. Select the appropriate value from the *Marital Status* drop-down menu
4. Click *Update Marital Status* button to complete the process

9.0 Change PIN

1. Click on the *Personal Information* tab at the top of the page
2. Click on the *Change your PIN* option
3. Enter your current PIN in the field labeled *Enter Old PIN*
4. In the field labeled *Enter New PIN* enter the new desired PIN
5. Re-enter the new PIN in the following field
6. Click the *Change PIN* button to complete the process

10.0 Reset PIN in case you don't remember it

1. On the myRoss homepage Click on the *Login to myRoss* link
2. Click on the *Reset Self Service PIN* option located above the User ID and PIN prompts.
3. Enter the last four digits of your Social Security Number in the field labeled *Last 4 digits of your SSN*
4. In the field labeled *First 5 characters of your last name:* enter the first five characters of your last name
5. Click on the *Submit* button

6. Check the e-mail sent to you. It will contain the *PIN Reset Key*. Enter this key in the corresponding *PIN Reset Key* on the form
7. Click on the *Submit* button
8. Your PIN has now been reset to your birth date in the following format:
MMDDYY

II. Student Services

1.0 *Student Records*

1.1 **View Holds**

1. Click on the *Student Services* tab at the top of the page
2. Click on the *Student Records* option
3. Click on the *View Holds* link

2.0 *Financial Aid*

2.1 **Financial Aid Status**

1. Click on the *Student Services* tab at the top of the page
2. Click on the *Financial Aid* option
3. Click on the *Financial Aid Status* link
4. Choose the year from the *Select Aid Year* drop-down menu
5. Click the *Submit* button

2.2 **Eligibility:**

2.2.1 **Holds: Financial Aid**

1. Click on the *Student Services* tab at the top of the page
2. Click on the *Financial Aid* option
3. Click on the *Eligibility* link. Finally, click on the *Holds* link

2.2.2 **Student Financial Aid Eligibility Requirements**

1. Click on the *Student Services* tab at the top of the page
2. Click on the *Financial Aid* option
3. Click on the *Eligibility* option
4. Click on the *Student Requirements* link
5. Choose the year from the *Select Aid Year* drop-down menu
6. Click the *Submit* button

2.3 **Award**

2.3.1 Financial Aid Award Summary

1. Click on the *Student Services* tab at the top of the page
2. Click on the *Financial Aid* option
3. Click on the *Award* option. Finally, click on the *Account Summary by Term* link

2.3.2 Financial Aid Award by Year

1. Click on the *Student Services* tab at the top of the page
2. Then click on the *Financial Aid* option
3. Click on the *Award* option
4. Click on the *Award for Aid Year* link

2.3.3 Accept Financial Aid Award

1. Click on the *Student Services* tab at the top of the page
2. Click on the *Financial Aid* option
3. Click on the *Award* option
4. Click on the *Accept Award Offer* link
5. Select the year from the *Select Aid Year* drop-down menu and click the *Submit* button

2.3.5 Financial Aid Award History

1. Click on the *Student Services* tab at the top of the page
2. Click on the *Financial Aid* option
3. Click on the *Award* option
4. Click on the *Award History* link

2.3.6 Loan Application History

1. Click on the *Student Services* tab at the top of the page
2. Click on the *Financial Aid* option
3. Click on the *Award* option
4. Click on the *Loan Application History* link

2.4 General Financial Aid:

2.4.1 Financial Aid Forms

1. Click on the *Student Services* tab at the top of the page
2. Click on the *Financial Aid* option
3. Click on the *General Financial Aid* option
4. Click on the *Download Financial Aid Forms* link

2.4.2 Federal Aid or Renewal Application

1. Click on the *Student Services* tab at the top of the page
2. Click on the *Financial Aid* option
3. Click on the *General Financial Aid* option

4. Click on the *Federal Aid Application or Renewal Application* link

2.4.3 Sallie Mae Loan Information

1. Click on the *Student Services* tab at the top of the page
2. Click on the *Financial Aid* option
3. Click on the *General Financial Aid* option
4. Click on the *Loan Information* link

2.4.4 Sallie Mae OpenNet

1. Click on the *Student Services* tab at the top of the page
2. Click on the *Financial Aid* option
3. Click on the *General Financial Aid* option
4. Click on the *OpenNet* link

2.4.5 Sallie Mae Manage Your Loans

1. Click on the *Student Services* tab at the top of the page
2. Click on the *Financial Aid* option
3. Click on the *General Financial Aid* option
4. Click on the *Manage Your Loans* link

2.4.6 National Student Loan Data System

1. Click on the *Student Services* tab at the top of the page
2. Click on the *Financial Aid* option
3. Click on the *General Financial Aid* option
4. Click on the *National Student Loan Data System* link

2.4.7 Department of Education

1. Click on the *Student Services* tab at the top of the page
2. Click on the *Financial Aid* option
3. Click on the *General Financial Aid* option
4. Click on the *Department of Education Information* link

2.4.8 General Financial Aid Information

1. Click on the *Student Services* tab at the top of the page
2. Click on the *Financial Aid* option
3. Click on the *General Financial Aid* option
4. Click on the *General Financial Aid Information* link

2.4.9 Government Services

1. Click on the *Student Services* tab at the top of the page
2. Click on the *Financial Aid* option
3. Click on the *General Financial Aid* option
4. Click on the *Government Services* link

2.4.10 Scholarship Search Tools

1. Click on the *Student Services* tab at the top of the page
2. Click on the *Financial Aid* option
3. Click on the *General Financial Aid* option
4. Click on the *General Scholarship Search Tools* link

2.4.11 Residency and Relocation Loan Information

5. Click on the *Student Services* tab at the top of the page
6. Click on the *Financial Aid* option
7. Click on the *General Financial Aid* option
8. Click on the *Residency and Relocation Loan Information* link

3.0 Registrar

3.1 View Holds

3.2 Registrar Forms

3.2.1 Basic Science Leave of Absence [LOA]

1. Click on the *Student Services* tab at the top of the page
2. Click on the *Registrar* option
3. Click on the *Registrar Forms* option
4. Click on either *School of Medicine Forms* or *School of Veterinary Medicine Forms* option
5. Click on the *Basic Science LOA* option
6. An Adobe window will pop up that contains a .pdf version of *Basic Science LOA* form

3.2.2 Clinical LOA

1. Click on the *Student Services* tab at the top of the page.
2. Click on the *Registrar* option
3. Click on the *Registrar Forms* option
4. Click on either *School of Medicine Forms* or *School of Veterinary Medicine Forms* option
5. Click on the *Clinical LOA* option
6. An Adobe window will pop up that contains a .pdf version of *Clinical LOA* form

3.2.3 Reinstatement Application

1. Click on the *Student Services* tab at the top of the page.
2. Click on the *Registrar* option
3. Click on the *Registrar Forms* option
4. Click on *School of Medicine Forms* option
5. Click on the *Reinstatement Application* option

6. An Adobe window will pop up that contains a .pdf version of the *Reinstatement Application*

3.2.4 Letter of Enrollment Request

1. Click on the *Student Services* tab at the top of the page.
2. Click on the *Registrar* option
3. Click on the *Registrar Forms* option
4. Click on either *School of Medicine Forms* or *School of Veterinary Medicine Forms* option
5. Click on the *Letter of Enrollment Request* option
6. An Adobe window will pop up that contains a .pdf version of the *Letter of Enrollment*

3.2.5 Graduation Memo and Application

1. Click on the *Student Services* tab at the top of the page.
2. Click on the *Registrar* option
3. Click on the *Registrar Forms* option
4. Click on either *School of Medicine Forms* or *School of Veterinary Medicine Forms* option
5. Click on the *Graduation Memo and Application* option
6. An Adobe window will pop up that contains a .pdf version of the *Graduation Memo and Application*

3.2.6 Registrar Exit Interview

1. Click on the *Student Services* tab at the top of the page.
2. Click on the *Registrar* option
3. Click on the *Registrar Forms* option
4. Click on either *School of Medicine Forms* or *School of Veterinary Medicine Forms* option
5. Click on the *Registrar Exit Interview* option
6. An Adobe window will pop up that contains a .pdf version of the *Registrar Exit Interview*

3.2.7 Registrar's timeline for third and fourth year students

1. Click on the *Student Services* tab at the top of the page
2. Click on the *Registrar* option
3. Click on the *Registrar Forms* option
4. Click on *School of Medicine Forms* option
5. Click on the *Registrar's timeline for third and fourth year students* option
6. An Adobe window will pop up that contains a .pdf version of the *Registrar's timeline for third and fourth year students*

3.2.8 Transcript Request Form

1. Click on the *Student Services* tab at the top of the page

2. Click on the *Registrar* option
3. Click on the *Registrar Forms* option
4. Click on either *School of Medicine Forms* or *School of Veterinary Medicine Forms* option
5. Click on the *Transcript Request Form* option
6. An Adobe window will pop up that contains a .pdf version of the *Transcript Request Form*

3.2.9 Withdrawal Form

1. Click on the *Student Services* tab at the top of the page
2. Click on the *Registrar* option
3. Click on the *Registrar Forms* option
4. Click on either *School of Medicine Forms* or *School of Veterinary Medicine Forms* option
5. Click on the *Withdrawal Form* option
6. An Adobe window will pop up that contains a .pdf version of the *Withdrawal Form*

3.2.10 Late Arrival Registration Petition

1. Click on the *Student Services* tab at the top of the page
2. Click on the *Registrar* option
3. Click on the *Registrar Forms* option
4. Click on either *School of Medicine Forms* or *School of Veterinary Medicine Forms* option
5. Click on the *Late Arrival Registration Form* option
6. An Adobe window will pop up that contains a .pdf version of the *Late Arrival Registration Form*

3.2.11 Name Change Form

1. Click on the *Student Services* tab at the top of the page
2. Click on the *Registrar* option
3. Click on the *Registrar Forms* option
4. Click on either *School of Medicine Forms* or *School of Veterinary Medicine Forms* option
5. Click on the *Name Change Form* option
6. An Adobe window will pop up that contains a .pdf version of the *Name Change Form*

3.2.12 Notification of Scheduled USMLE Sitting Date

1. Click on the *Student Services* tab at the top of the page
2. Click on the *Registrar* option
3. Click on the *Registrar Forms* option
4. Click on *School of Medicine Form*
5. Click on the *Notification of Scheduled USMLE Sitting Date* option

6. An Adobe window will pop up that contains a .pdf version of the *Notification of Scheduled USMLE Sitting Date form*

3.2.13 School of Medicine Academic Catalog 2006 – 2007

1. Click on the *Student Services* tab at the top of the page
2. Click on the *Registrar* option
3. Click on the *Registrar Forms* option
4. Click on *School of Medicine Forms*
5. Click on the *School of Medicine Academic Catalog 2006 – 2007* option
6. An Adobe window will pop up that contains a .pdf version of the *School of Medicine Academic Catalog 2006 – 2007*

3.2.14 School of Medicine Student Handbook 2006 – 2007

1. Click on the *Student Services* tab at the top of the page
2. Click on the *Registrar* option
3. Click on the *Registrar Forms* option
4. Click on *School of Medicine Forms*
5. Click on the *School of Medicine Student Handbook 2006 – 2007* option
6. An Adobe window will pop up that contains a .pdf version of the *School of Medicine Student Handbook 2006 – 2007*

3.2.15 Advanced Introduction to Clinical Medicine Orientation Memo – May 2007

1. Click on the *Student Services* tab at the top of the page
2. Click on the *Registrar* option
3. Click on the *Registrar Forms* option
4. Click on *School of Medicine Forms* option
5. Click on the *Advanced Introduction to Clinical Medicine Orientation Memo – May 2007* option
6. An Adobe window will pop up that contains a .pdf version of the *Advanced Introduction to Clinical Medicine Orientation Memo – May 2007*

3.2.16 Letter of Intent

1. Click on the *Student Services* tab at the top of the page.
2. Click on the *Registrar* option
3. Click on the *Registrar Forms* option
4. Click on *School of Veterinary Medicine Forms* option
5. Click on the *Letter of Intent* option
6. An Adobe window will pop up that contains a .pdf version of the *Letter of Intent*

3.2.17 Letter of Enrollment

1. Click on the *Student Services* tab at the top of the page.
2. Click on the *Registrar* option
3. Click on the *Registrar Forms* option
4. Click on *School of Veterinary Medicine Forms* option
5. Click on the *Letter of Enrollment* option
6. An Adobe window will pop up that contains a .pdf version of the *Letter of Enrollment*

3.2.17 Detailed Graduation Instructions

1. Click on the *Student Services* tab at the top of the page.
2. Click on the *Registrar* option
3. Click on the *Registrar Forms* option
4. Click on *School of Veterinary Medicine Forms* option
5. Click on the *Detailed Graduation Instructions* option
6. An Adobe window will pop up that contains a .pdf version of the *Detailed Graduation Instructions*

3.2.18 Veterinary Timeline Guide

1. Click on the *Student Services* tab at the top of the page.
2. Click on the *Registrar* option
3. Click on the *Registrar Forms* option
4. Click on *School of Veterinary Medicine Forms* option
5. Click on the *Veterinary Timeline Guide* option
6. An Adobe window will pop up that contains a .pdf version of the *Veterinary Timeline Guide*

3.3 Registrar Links

3.3.1 Education Commission for Foreign Medical Graduates [ECFMG]

1. Click on the *Student Services* tab at the top of the page
2. Click on the *Registrar* option
3. Click on the *Registrar Links* option
4. Click the *ECFMG* option
5. A new browser window will pop up, leading you to the ECFMG website

3.3.2 American Veterinary Medical Association [AVMA]

1. Click on the *Student Services* tab at the top of the page
2. Click on the *Registrar* option
3. Click on the *Registrar Links* option

4. Click the *American Veterinary Medical Association* option
5. A new browser window will pop up, leading you to the AVMA website

3.3.3 Test of English as a Foreign Language [TOEFL]

1. Click on the *Student Services* tab at the top of the page
2. Click on the *Registrar* option
3. Click on the *Registrar Links* option
4. Click the *Test of English as a Foreign Language* option
5. A new browser window will pop up, leading you to the TOEFL website

3.3.4 International English Language Testing System [IELTS]

1. Click on the *Student Services* tab at the top of the page.
2. Click on the *Registrar* option
3. Click on the *Registrar Links* option.
4. Click the *Test of English as a Foreign Language* option
5. A new browser window will pop up, leading you to the IELTS website

3.3.4 Council for Adult & Experimental Learning [CAEL]

1. Click on the *Student Services* tab at the top of the page.
2. Click on the *Registrar* option
3. Click on the *Registrar Links* option.
4. Click the *Council for Adult & Experimental Learning* option
5. A new browser window will pop up, leading you to the CAEL website

3.3.5 National Board of Veterinary Medical Examiners [NBVME]

1. Click on the *Student Services* tab at the top of the page.
2. Click on the *Registrar* option
3. Click on the *Registrar Links* option.
4. Click the *National Board of Veterinary Medical Examiners* option

5. A new browser window will pop up, leading you to the NBVME website

3.3.6 American Association of Veterinary State Boards [AAVSB]

1. Click on the *Student Services* tab at the top of the page.
2. Click on the *Registrar* option
3. Click on the *Registrar Links* option.
4. Click the *American Association of Veterinary State Boards* option
5. A new browser window will pop up, leading you to the **AAVSB** website

4.0 Clinical Department

4.1 Clinical forms

1. Click on the *Student Services* tab at the top of the page.
2. Click on the *Clinical Department* option.
4. Click the *Clinical Forms* option
5. An Adobe window will pop up that contains a .pdf version of a specific hospital's form.

4.2 Affiliated Clinical Training Sites (Hospital List)

1. Click on the *Student Services* tab at the top of the page.
2. Click on the *Clinical Department* option.
4. Click the *Affiliated Clinical Training Sites (Hospital List)* option
5. An Adobe window will pop up that contains a .pdf version of the hospital list

5.0 Student Accounts

4.1 Account Balance

1. Click on the *Student Services* tab at the top of the page
2. Click on the *Student Accounts* option
3. Click on the *Account Balance* link

4.2 Account Detail by Term

1. Click on the *Student Services* tab at the top of the page
2. Click on the *Student Accounts* option
3. Click on the *Account Detail by Term* link
4. Select the term from the *Select a Term* drop-down menu

5. Click the *Submit* button

4.3 Bursar Holds

1. Click on the *Student Services* tab at the top of the page
2. Click on the *Student Accounts* option
3. Click on the *View Holds* link

4.4 Student Accounts Forms

4.4.1 Refund Check Stop Payment Request

1. Click on the *Student Services* tab at the top of the page
2. Click on the *Student Accounts* option
3. Click on the *Student Accounts Forms* link
4. Click on the *Request for Refund Check Stop Payment* hyperlink

4.4.2 General Information Regarding 1098T Statement

1. Click on the *Student Services* tab at the top of the page
2. Click on the *Student Accounts* option
3. Click on the *Health Insurance* link
4. Click on the *General Information Regarding 1098T Statement* hyperlink

4.5 Health Insurance

4.5.1 Health Insurance Waiver

2. Click on the *Student Services* tab at the top of the page
3. Click on the *Student Accounts* option
4. Click on the *Health Insurance* option
5. Click on the *Health Insurance Waiver Form* link

4.5.2 Student Resources Health Insurance Plan

1. Click on the *Student Services* tab at the top of the page
2. Click on the *Student Accounts* option
3. Click on the *Health Insurance* link
4. Click on the *Student Resources Health Insurance Plan* hyperlink.

4.5.3 Affiliate Health Insurance Provider

1. Click on the *Student Services* tab at the top of the page
2. Click on the *Student Accounts* option
3. Click on the *Health Insurance* link
4. Click on the *Affiliate Health Insurance Provider* hyperlink.

4.5.4 Health Insurance Claim Form

1. Click on the *Student Services* tab at the top of the page
2. Click on the *Student Accounts* option
3. Click on the *Health Insurance* link
4. Click on the *Health Insurance Claim Form* hyperlink.

4.5.5 Enrollment form for Dependents

1. Click on the *Student Services* tab at the top of the page
2. Click on the *Student Accounts* option
3. Click on the *Health Insurance* link
4. Click on the *Enrollment form for Dependents* hyperlink.

4.5.6 Assist America Medical Evacuation Information

1. Click on the *Student Services* tab at the top of the page
2. Click on the *Student Accounts* option
3. Click on the *Health Insurance* link
4. Click on the *Assist America Medical Evacuation Information* hyperlink.

5.0 Clinical Information

1. Click on the *Student Services* tab at the top of the page
2. Click on the *Clinical Information* option
3. Click on the *Clinical Rotations* link

6.0 Contact Ross University Student Service Center

1. Click on the *CONTACT US* option at the top right of any page.
2. The Ross University Student Service Center phone number and extension will appear in the new browser window.