

Aetna Student Health Insurance Plan

Plan Start Date: 8/25/2016

Plan End Date: 8/24/2017

Step One: Please be sure to create an Aetna Navigator account by visiting the Aetna Student Health website (www.aetnastudenthealth.com). This will allow you to check your coverage, claims and reimbursements.

Step Two: Health insurance cards will be available for print online using your name and student identification number (last six digits of your university student id). Helpful Hint: Take a picture of the back and front of your card so that you always have it when you need it.

Step Three: Make sure you go to in-network doctors and hospitals. All international claims are processed at the in-network level.

Step Four: Please read the policy documents and ensure that you understand your coverage. The 2016-2017 Plan documents can be found by [clicking here](#).

Highlights of the plan:

- Now includes pharmacy coverage! You will be able to buy prescriptions at a participating pharmacy with just a co-payment. There is a \$10 co-pay for generics and a \$25 co-payment for brand names at participating pharmacies. International pharmacy claims will be reimbursed and do not have the co-pay option.
- Vacation overrides are available in you need to stock up on medicines for the semester.
 - Please contact the Aetna Pharmacy Hotline at (888)-RX-AETNA with questions on coverage.
 - For Aetna Specialty Pharmacy, please contact (866) 782-ASRX or www.aetnaspecialty.com for more information.
- Due to the Affordable Care Act, ADD/ADHD medications are now covered; Some particular medicines may need a doctor's approval first.
- You can fax claims to 888-472-1128; Please be sure to fax all receipts in which you pay out of pocket to make sure that they are counted toward your deductible. You may also e-mail claims to Aetna via the "email us" option on Aetna Navigator.
- Managed Care Services-Students asking for a clinical review of services, treatments and procedures to determine coverage under the plan
 - Call (877)381-3551 or (781)219-9100
 - Studenthealthmanagedcare@aetna.com